



MAPPING OF SERVICES AND AGENCIES

This document outlines agencies, services and useful information for professionals supporting families affected by offending. This document will be updated regularly.

If you would like any more information or support please contact Milli Barry (CAPO Lead) or Anna Jenkins (CAPO Co-Ordinator) on:

capo@bhchildrenscentre.org.uk

01179593800

Please note—most resources are hyperlinked however some will need to be copied and pasted into a browser



The Outsiders—Telling the Children (Family Lives)

A booklet supporting families with how to tell the children about the arrest.

https://app.pelorous.com/public/cms/209/432/570/2195/The_Outsiders_Telling_the_children.pdf?realName=Kip7I9.pdf?v=



Pact 'Locked Out' Booklet—provides information and useful resources to share with families.

<https://www.prisonadvice.org.uk/locked-out>

Collateral Damage (Jo Tilley-Riley, Clore Social Leadership Programme)

Research around the impact on a child of witnessing a home raid.

<https://www.nicco.org.uk/userfiles/downloads/845%20-%20Collateral%20Damage.pdf>





Court to Custody (I-hop)

A booklet designed to help defendants and their families prepare for the possibility of custody.

<https://www.nicco.org.uk/userfiles/downloads/195%20-%20Court%20to%20Custody.pdf>

Cafcass

Represents children in Family Court Cases in England. Advise about what is safe for children and in their best interests.

<https://www.cafcass.gov.uk/>



‘Court Up’ - Missing Link (for women)

support female offenders who come through the courts with support around their mental health, housing, substance misuse, benefits etc. as well as being with them in court and potentially speaking up for them if required. Work alongside the probation service and feed back to them with any information which will hopefully lead to a lesser custodial sentence.

<https://missinglinkhousing.co.uk/services-we-offer/court-up-support-service/>

Going to Court—Offender’s Families Helpline

Information about the Court Process. Tips around what to wear, what to expect etc.

<https://www.prisonersfamilies.org/facilities-at-court>



Prison Phone

Reduces call costs from any UK Prison to your phone.

<https://www.prisonphone.co.uk/>

Storybook Dad's/Mum's

Record stories/films to support communication with prisoners children

<https://www.storybookdads.org.uk/>



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IMPRISONMENT

Find a Prisoner

<https://www.gov.uk/find-prisoner>

Inside Time

<https://insidetime.org/>

Turn 2 Us

For financial support

<https://www.turn2us.org.uk/>

Prisoner's Families Helpline

Support and information for families through each stage of the CJS.

<https://www.prisonersfamilies.org/>

Prison Chat UK

For support with mental health/wellbeing

<https://prisonchatuk.com/>

PACT (Prison Advice and Care Trust)

National charity providing support to prisoners, people with convictions, and their families.

<https://www.prisonadvice.org.uk/>

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AFFECT—action for families enduring criminal trauma offering face to face or telephone counselling, telephone support, group meetings and befriending, court support, training and presentations.

<https://affect.org.uk/>

Families Outside

A national charity who offers an independent support service for families and friends of prisoners. (Scotland Charity, however there is some useful information on their website.

<https://www.familiesoutside.org.uk/>



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Keeping in Touch— Offenders’ Families Help- line

Useful information of ways to stay in touch with a prisoner.

0808 808 2003

IMPRISONMENT CONT.

National information centre on children of offenders

provides information and resources to professionals working with children and families of prisoners and offenders.

<https://www.nicco.org.uk/>

POPS—Partners of Prisoners

POPS provide information and support to the families of offenders from their earliest contact with the Criminal Justice System (CJS), through to release and beyond.

<http://www.partnersofprisoners.co.uk/>

Family Lives— offers support to families across the UK about any issue through their website and 24 hour free helpline.

<https://www.familylives.org.uk/>



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KeyRing

e-Helpline for people with Learning Disabilities in the Criminal Justice System.

<https://www.keyring.org/who-we-are/benefits-of-keyring>

Hibiscus Initiatives provides welfare, advice, advocacy, volunteering and befriending in prisons for women. They also provide assistance and support on voluntary returns and reintegration in home countries to people in immigration removal centres and with community resettlement and reintegration in the UK for ex-offenders and others at risk of offending.

<https://hibiscusinitiatives.org.uk/>



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Prison Location Services

<https://prisonguide.co.uk/product/prisoner-location-service/>

Prisoners Abroad

<https://www.prisonersabroad.org.uk/>

IMPRISONMENT CONT.

ChildLine—Parent in Prison (NSPCC)

<https://www.childline.org.uk/info-advice/home-families/family-relationships/parents-prison/>

Grandparents plus

Support, information and guidance for Kinship Carers who are looking after children while their parents are in prison.

<https://kinship.org.uk/>

Women in Prison

supports and campaigns for women offenders and ex-offenders. We assist women with advice on housing, education, mental health, legal rights, work, benefits, debt, domestic violence, and more.

<https://www.womeninprison.org.uk/>

Charlie Mullane of Golden Key (Nilaari Agency)

Supporting Prisoner's to improve reading and writing skills/ education ready for release.

<https://www.goldenkeybristol.org.uk/>





The Outsiders: Preparing for Release (Action for Prisoner’s Families—Family Lives)

https://app.pelorous.com/public/cms/209/432/570/2197/The_Outsideers_Preparing_for_release.pdf?realName=xs7eit.pdf?v=

Charlie Mullane of Golden Key (Nilaari Agency)

Supporting prisoners both during imprisonment and release to improve education to support with employment on the outside.

<https://www.goldenkeybristol.org.uk/>

Hope in the Hut

Is a support group for female ex-offenders, but anyone is welcome.

<https://www.fbcbristol.org.uk/hopeinthehut.htm>



RELEASE

Prison Education Trust

Works with prisoners from imprisonment through to being released back into the community to transform their lives through learning.

<https://www.prisonerseducation.org.uk/>

PACT

<https://www.prisonadvice.org.uk/>

Catch 22

Support in prison through to release and resettlement into the community to reduce the risk of re-offending

<https://www.catch-22.org.uk/our-services/>

Release—(Offenders’ Families Help-line)

Information and support for families when a family member is being released from Prison.

<https://www.prisonersfamilies.org/release-date>



Working Chance

charity that supports women with criminal convictions through employment and training.

<https://workingchance.org/about-us/>

National Probation Service

Statutory criminal justice service that supervises high-risk offenders released into the community. NPS works with the Her Majesty's Prison and Probation Service.

<https://www.gov.uk/government/organisations/probation-service>



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Clinks

Clinks supports, promotes and represents the voluntary sector working in the criminal justice system to ensure it can provide the services people need.

<https://www.clinks.org/>

RESETTLEMENT

Unlock

Assist people by empowering them with information, advice and support to overcome the stigma of their previous convictions.

<https://www.unlock.org.uk/>

Changing Tunes

Engage people with lived experience of the criminal justice system in music programmes (also provides support during imprisonment).

<https://www.changingtunes.org.uk/>

PACT

<https://www.prisonadvice.org.uk/>



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<https://hibiscusinitiatives.org.uk/>

RESETTLEMENT CONT.

Risk and protective factors in the resettlement of imprisoned fathers with their families (Friedrich Losel, Cambridge Journal of Criminology and Ormiston Children's Trust)

<https://www.crim.cam.ac.uk/system/files/documents/final-report.pdf>

RECOOP (older offenders)

Reducing re-offending through the provision of meaningful activity, resettlement services and addressing health and social care inequalities.

<https://www.recoop.org.uk/>



Other Services

- Prison Reform Trust

<http://www.prisonreformtrust.org.uk/>

- Equality and Human Rights Commission

<https://www.equalityhumanrights.com/en>

- Women's Breakout (CLINKS) —membership organisation of 57 organisations that forms a network of services provided for women across England and Wales.

<https://www.clinks.org/community/blog-posts/womens-breakout-new-chapter>

- NACRO - national social justice charity with more than 50 years' experience of changing lives, building stronger communities and reducing crime. We house, we educate, we support, we advise, and we speak out for and with disadvantaged young people and adults.

<https://www.nacro.org.uk/>

- APP—'Visiting Times'

[Search on Apple Store or Android](#)