

Serious Case Review publication – Simon Reynolds

Publication: Weds 14 Dec



Bristol Clinical Commissioning Group

Alison Moon, Transformation and Quality Director, NHS Bristol Clinical Commissioning Group said:

“We offer our deepest sympathies to the family of Mr Reynolds. We are very sorry that he took his own life whilst under the care of local NHS services.

“Since this tragic incident, staff numbers in the section 136 unit have been increased, ensuring 1-1 support for each patient from admission through to assessment.

“As commissioners, we have actively improved systems for monitoring performance and activity of the unit. We are also pursuing better patient record sharing between GP surgeries, community health services and hospital trusts.”

Avon and Wiltshire

Mental Health Partnership NHS Trust

Mark Dean AWP's Associate Director for Statutory Services and safeguarding lead, said: “We would like to offer our sincere condolences to the family of Mr Reynolds.

“Since Mr Reynold's death we have worked with our commissioners to increase staffing levels at the Place of Safety. We have also made environmental improvements and introduced additional training support for staff. Whilst seeking to further reduce risk, we have sought to balance this with maintaining dignity for those who use this service.

“The Serious Case Review makes further recommendations that we will be working with our commissioners and our partner providers to implement.”

Sue Jones, Director of Nursing and Quality, North Bristol NHS Trust said:

“We would like to offer our condolences to the family of Mr Reynolds.

“Since 2014 we have developed a closer working relationship with the mental health trust and the Place of Safety and have strengthened our Mental Health Liaison Team with input from both organisations.

“We note the findings of the report and will work with our colleagues in other organisations on the relevant recommendations.”

Avon and Somerset Constabulary:

Head of Prevention and Protection at Avon and Somerset police Chief Supt. Geoff Wessell said: “Firstly, our thoughts are with Simon’s friends and family.



“We’ve undertaken a vast amount of work to improve the way we deal with people experiencing mental health crisis.

“In September, we launched a mental health triage system in our call centre. It places experienced mental health professionals into the call centre to offer real time advice and guidance to support police and fire service officers who have to respond to incidents relating to mental ill-health.

“In the first month alone, more than 500 people benefitted from this system.

“We know that the most effective way to improve services for people experiencing mental health crisis is work in partnership with other agencies – which is exactly what we are doing.

“Finally, I would like to add my commendation for the officers who had the first contact with Simon. As the SCR highlights, the officers were exemplary in their care and diligence.”