

### Who are we and what do we do?

Bristol Safeguarding Adults Board (BSAB) is a group of senior managers from the organisations who work with adults at risk. This includes social care, the police and health agencies. The Government says they must work together to make sure the adults they work with are safe from abuse or neglect.

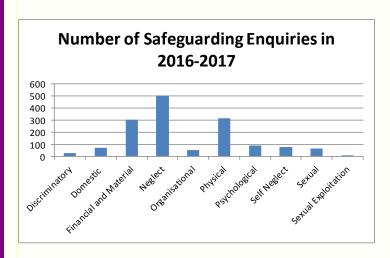
The BSAB meets every 12 weeks. They are supported by the staff they manage who work together between meetings to make the improvements needed. These staff are part of the Sub Groups of the Board.



The BSAB is also responsible for commissioning Safeguarding Adults Reviews following the death or serious injury of an adult, with care and support need, as a result of abuse or neglect.

The BSAB is led by an Independent Chair, Louise Lawton. Louise's job is to make sure that all the organisations are working together to improve the safeguarding of adults in Bristol.

### Who did we help in 2016/2017?



In this year Bristol City Council's Safeguarding Adult's Team were sent 4,205 referrals for adults with care and support needs where there were concerns about abuse or neglect.

Once they have been reviewed by the team, the referrals that meet the criteria under the Care Act 2014 get investigated and are called an 'enquiry'.

Of the referrals that became enquiries this year the highest number of concerns were for adults experiencing Neglect. Most of these adults lived in their own home or in care homes. Over 90% of people said that their outcomes were achieved or partly achieved after the Safeguarding Adult Team's investigation. This was an increase on last year which is positive as it means more adults are getting the help they feel they need.

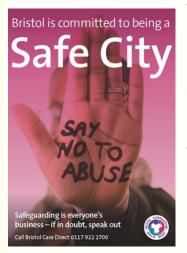




### What did we do this year?

#### PREVENTION

This year the BSAB launched the Prevention and Early Intervention Strategy and did a multi-agency Learning and Development Needs Assessment.



The Prevention and Early Intervention Strategy sets out everyone's roles in making sure we stop abuse or neglect happening to adults in the first place. Next year we will be checking how well organisations have done in making sure there are services and support available for adults at the earliest opportunity.

This year the Learning and Development Sub Group did a training needs assessment and asked the organisations what training their staff needed to be better at keeping adults safe. The BSAB does not currently have funding to have our own trainer however we are writing a range of training materials that will be able to be

downloaded from our website. We also saw that lots of professionals needed Mental Capacity Act training. Because of this we ran a special conference on this subject.

We also made a range of new posters and leaflets so that everyone in the city can be aware that abuse or neglect of adults is not accepted in Bristol.

#### PROTECTION

We know professionals from different organisations do not always work together as well as they could to keep adults safe. We've published four new guides to help professionals work better together. They are all on our website www.bristolsafeguarding.org:

Guidance for agencies for working with adults at risk

**Resolution of Professional Disagreements in Work Relating to the Safeguarding of Adults** 

Information Sharing Guidance and Quick Guide to Information Sharing

**Multi-agency Guidance on Self-Neglect** 





#### PARTNERSHIP AND ENGAGEMENT

This year the BSAB agreed to fund the development of a new, independent website This has been a big piece of work and the website will go live in July 2017 at <u>www.bristolsafeguarding.org</u>. This website will help the public and professionals know they have the right information and be kept up to date with what we are doing.





We will also be launching our new Twitter account @BristolLSAB as part of the Website launch. Follow us to find out more!

#### ANNUAL CONFERENCE

This year we ran a joint Conference with South Gloucestershire Safeguarding Adults Board in October 2016 on the subject of the Mental Capacity Act and Deprivation of Liberty Standards. The main speaker was Sir James Munby, President of the Family Law Division. There were also speakers from the Independent Mental Capacity Advocacy service and British Institute of Human Rights. The Conference had excellent attendance from professionals working across the city

### ACCOUNTABILITY

The BSAB asked all the organisations to fill in a Self-Assessment that told the BSAB how well they were safeguarding adults.

We found that people were working well together to prevent abuse and neglect but we needed to work on:

- Improve the data organisations collecti that tell them how well, or not they are Safeguarding Adults
- Improve the work between Adult and Children services
- Improve how Police and Social Care hear back from adults they support
- Increase the awareness of new policies and procedures

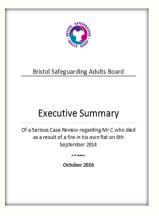
These are now priorities for us in 2017-2018.





## What we have done after Safeguarding Adult Reviews?

The Mr C review was about an adult who died in a fire at his home. Self-neglect and hoarding were found to be factors in Mr C's death. The BSAB organistions have:



- Produced new guidance for professionals working with adults who Self -Neglect or hoard their belongings
- Organised conference on Self Neglect for June 2017
- Made a new process for professionals to follow if they disagree with decisions made by other professionals
- Set up a new system so that Bristol City Council and AWP Mental Health Trust know which adults have previously been sectioned so they can offer them the right support
- Improved links between Housing and Mental Health services

The Simon Reynolds review concerned an adult in mental health crisis who died from a self-inflicted choking injury after being taken to a Place of Safety. The BSAB organisations have:

- Reviewed the Place of Safety service and are making changes to how it is funded and run to make it safer
- Updated the Place of Safety's operating protocol so that people who experience mental health crisis should get as good a response as if they were experiencing physical health crisis



Improved availability of Consultants to support adults in mental health crisis in A&E departments

### What are our plans for next year?

- 1. Improve the data analysis we receive about adult mental health crisis response
- 2. Improve working with Child Protection professionals
- 3. Improving the support of women with perinatal mental health difficulties
- 4. Develop guidance on Large Scale and Organisation Abuse Investigations
- 5. Run learning events on Self Neglect, Safeguarding Young Adults and Responding to Concerns about People in Positions of Trust
- 6. Improve understanding of Community Safety work in the areas of Modern Slavery, Domestic Abuse, Sexual Exploitation, Mate Crime and Radicalisation

