



Bristol Safeguarding Adults Board – Case Study

Background

Elderly Gentleman of 76 years who lived with his Mother all his life. Has a degree of learning difficulties and age related cognitive impairment. His Mother has recently died and his whole world is falling apart. The direct debits were in his mother's name and have stopped resulting in mounting debt. He cannot care for himself, he is frail, malnourished and in poor health. The home is filthy and verminous with a collapsed ceiling and blocked toilet. He is seen as antisocial by neighbours and has no assistance or care.

Incident(s) – leading to referral

Care and repair first referred this to Avon Fire & Rescue Service through a partnership referral pathway. We also have had several calls to fires at the address all being control bonfires.

Action Taken

Initially we carried a level 2 joint visit with a Care agency and fitted a smoke alarm suitable for hard of hearing for the 90 year old Mother back in 2015. Since 2015 we have given advice on various occasions responding to fire calls. 2016 a safeguarding meeting was held and as a result we amended our procedural response to this address due to the vulnerability of the occupants.

June 2017: A meeting was held by Environmental Health about the said Gentleman, looking at ways to prosecute and enforce fines against him due to antisocial behaviour, and numerous complaints' from neighbours.

Straight after the meeting we went around to assess his situation and needs. Following my report I called for a Multi-agency meeting. Where my findings were shared and actions agreed amongst agencies.

Outcome

With a Multi-agency approach the following has been achieved:

- The Gentleman has the appropriate level of fire detection and advice
- Risk information shared with Crews
- Mental health have assessed his needs
- Social services have put together a comprehensive care package.
- Property looks less vulnerable



- Emergency works have been carried out to the property
- Financial support has been put in place
- Meals on wheels are now attending
- Possibility of rehousing
- Health review with GP ongoing
- Signposted to Independent living services, RVS and Age UK
- A positive demonstration to other agencies of collaborative working to achieve positive outcomes and goals
- Changed mind sets when working with Vulnerable adults

Learning Points

Take the lead

See the Vulnerability not the nuisance

Stronger together