**Bristol MASH – Current Process (March 2018)**

### Request for help
- **First Assessment Services (Bridewell)**

### Pathway Decision Team
LA assessment / decision team where there are emerging safeguarding concerns for children
- Approx. 150 new referrals per month, 2 strategy discussion per day
- Decisions about assessments within 48 hours, child visited within 5 days of First Response contact
- Single agency (local authority)

### First Response
Receive all safeguarding concerns and requests for help about children (Approx. 2,000 contacts per month).
- Safeguarding decisions within 24 hours.
- Provision of advice and signposting.
- Enquiries and checks to establish pathway decision, including:
  - details of relevant school / children’s centre / childminder;
  - relevant history from LCS, e.g. where family is known to social care or early help
  - enquiries with referrer, parents, any key contacts in school, children centre, etc;
  - Database checks – YOT, Connecting Care (health), Education, attendance

### MASH Discussion
Multi-agency safeguarding information sharing and decision making process (daily).
- Approx. 140 children per month
- Decision within 3 days of referral
- Strategy discussion can take place where appropriate.
- Shared multi-agency decision.

### Potential safeguarding concerns
- Potential safeguarding concerns require further social work enquiries and / or assessment to inform pathway decision
- Potential safeguarding concerns where further multi-agency enquiries can inform decisions about risk and support

### Service / Outcome
- **No Further Action**
- **Information, Advice & Guidance**
- **Single Agency Action**
- **Early Intervention and Targeted Services**
- **Area Social Work Teams**

### Threshold not met
- Support needs can be met by universal services
- Single service / agency can meet needs
- Threshold not met for children’s social work, but family need Multi-agency help. Requires intervention to prevent escalation of need

### BSCB Threshold Document
- Various health notification forms

### Poor Quality Referrals
- Poor quality referrals returned to agency and Safeguarding Lead
- BSCB QA process

### Online form for professionals
- Telephone call for urgent Child Protection enquiries and member of the public
- Email inbox (police, health)