Bristol MASH – Current Process (March 2018) Version 3 **BSCB** Request for Support, information Threshold Request for help Document **Safeguarding Concern Poor Quality Referrals** Poor quality referrals returned to agency and Online form for professionals Various Safeguarding Lead Telephone call for urgent Child Online health **BSCB QA process** Protection enquiries and member of referral form notification the public forms Email inbox (police, health) **First Response** Receive all safeguarding concerns and requests for help about children (Approx. 2,000 contacts per month). Safeguarding decisions within 24 hours. Provision of advice and signposting. Enquires and checks to establish pathway decision, including: details of relevant school / children's centre /child minder; - relevant history from LCS, e.g. where family is known to social care or early help - enquiries with referrer, parents, any key contacts in school, children centre, etc; - Database checks - YOT, Connecting Care (health), Education, attendance First Assessment Services (Bridewell) Potential safeguarding concerns Potential safeguarding concerns require further social work where further multi-agency enquiries and / or assessment to enquiries can inform decisions inform pathway decision about risk and support **Pathway Decision Team MASH Discussion** LA assessment / decision team where there are Multi-agency safeguarding information sharing and emerging safeguarding concerns for children decision making process (daily). Approx. 150 new referrals per month, 2 Approx. 140 children per month strategy discussion per day Decision within 3 days of referral Decisions about assessments within 48 Strategy discussion can take place where hours, child visited within 5 days of First appropriate. Response contact Shared multi-agency decision. Single agency (local authority) way Decision Threshold not met for children's Support needs Clear risks identified. Child in Single service / Threshold not social work, but family need Multican be met by Need / Child Protection assessment agency can meet universal agency help. Requires intervention met needs and ongoing casework required. Path Service / Outcome Information, **Early Intervention and Targeted** No Further **Single Agency Area Social Work Teams** Advice & Action **Action Services** Guidance