

# Referral Pathways

Issue	Adult Experiencing Mental Ill Health	Adult Experiencing Domestic Abuse	Adult requiring Care and Support Assessment	Adults Safeguarding Team - Care and Support	Prevent and Radicalisation
<p><b>Presentation</b></p>	<p>Depression, Anxiety/Panic attacks and phobias, Psychosis, OCD, Eating Disorder, Post traumatic Stress Disorder, Perinatal Mental Health, Drug and Alcohol Disorder, Autistic Spectrum Disorder, Dementia.</p>	<p>Adult discloses Domestic Abuse/ or Domestic Abuse is suspected. This includes coercive control.</p> <p><b>If the adult is in immediate danger or needing urgent medical attention contact Emergency Services.</b></p>	<p>People whose needs;</p> <ul style="list-style-type: none"> <li>• arise from or are related to a physical or mental impairment or illness;</li> <li>• are unable to achieve two or more specified outcomes (see below)</li> <li>• significantly affect their wellbeing</li> </ul> <p>and require a package of support to enable them to fulfil day-to-day tasks.</p> <p><b>OUTCOMES</b></p> <ol style="list-style-type: none"> <li>1) managing and maintaining nutrition</li> <li>2) maintaining personal hygiene</li> <li>3) managing toilet needs</li> <li>4) being appropriately clothed</li> <li>5) maintaining a habitable home environment</li> <li>6) being able to make use of the home safely</li> <li>7) developing and maintaining family or other personal relationships</li> <li>8) accessing and engaging in work, training, education or volunteering</li> <li>9) making use of necessary facilities or services in the local community including public transport and recreational facilities or services</li> </ol>	<p>Safeguarding duties apply to an adult (aged 18 or over<sup>2</sup>) who:</p> <ul style="list-style-type: none"> <li>• Has needs for care and support (whether or not the local authority is meeting any of those needs); <b>and</b></li> <li>• Is experiencing <b>or</b> at risk of, abuse or neglect; <b>and</b></li> <li>• As a result of their care and support needs is unable to protect themselves from either the risk or experience of abuse or neglect</li> </ul>	<p>Adult believed to be at risk of radicalisation – being drawn into acts of terrorism/violent extremism or inspired to become a lone attacker. Risk factors include:</p> <ul style="list-style-type: none"> <li>• Accessing violent extremist websites;</li> <li>• Possessing or accessing violent extremist literature;</li> <li>• Using extremist narratives and a global ideology to explain personal disadvantage;</li> <li>• Justifying the use of violence to solve societal issues;</li> <li>• Joining or seeking to join</li> </ul> <p>Inform Prevent Lead in agency</p> <p>If urgent call 999 and contact Police or not urgent 101 and refer to Prevent team</p> <p>A referral to Channel may be made by the Prevent team where a reported individual is assessed to need more intensive assistance.</p> <p>For guidance refer to leaflet <a href="#">Building the Bridge</a></p>

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			<p>10) carrying out any caring responsibilities the adult has for a child</p>		
<p><b>Pathway</b></p>	<p>Self-Referral if mild to moderate e.g. Psychological therapies</p> <p>GP Referral for specialist Mental Health Services</p> <p>Crisis Service 24 hours a day – open access</p>	<p>Carry out <a href="#">CAADA DASH</a> Risk assessment.</p> <p>If MARAC referral criteria passed (high risk indicators) <a href="#">refer to MARAC</a></p> <p>Consider referral to <a href="#">IDVA</a></p> <p>If the adult has care and support needs refer to Safeguarding Adult Team as well as MARAC</p> <p>If there is a child in the household refer to First Response Tel 0117 903 6444</p> <p>Give local support information. For a list of support services and resources follow this link to the <a href="#">BAVA</a> website</p>	<p>The assessment will support the determination of whether needs are eligible for care and support from the local authority, and understanding how the provision of care and support may assist the adult in achieving their desired outcomes.</p> <p>An assessment must be person-centred, involving the individual and any carer that the adult has, or any other person they might want involved.</p> <p>Assessment is carried out by a trained assessor. Once assessed, the person's needs must be met by the local authority if someone is assessed as eligible. If criteria are not met the assessor should give consideration to preventative resources.</p>	<p>Referral to Safeguarding Team via Webform.</p> <p>If urgent contact the police on 999 or 101.</p>	<p><a href="#">Useful Resources and information relating to Prevent</a></p> <p><a href="#">PREVENT leaflet - Professionals</a></p> <p><a href="#">PREVENT leaflet - Public</a></p> <p><a href="#">Keeping Muslims safe online</a></p> <p><a href="#">Further Information on community safety</a></p> <p><a href="#">Multi Faith Guide</a></p>
<p><b>Relevant Policies</b></p>	<p><a href="#">Joint Perinatal Mental Health</a></p> <p><a href="#">Joint Safeguarding Adults Policy</a></p> <p><a href="#">Mental Capacity Act 2005</a></p>	<p><a href="#">Joint Safeguarding Adults Policy</a></p> <p><a href="#">MARAC Referral Process</a></p>	<p><a href="#">Care and Support Statutory Guidance (Reviewed 2018)</a></p>	<p><a href="#">Joint Safeguarding Adults Policy</a></p> <p><a href="#">Organisational Abuse and conducting large scale investigations</a></p> <p><a href="#">People in positions of trust</a></p> <p><a href="#">Multi Agency Guidance Self Neglect</a></p> <p><a href="#">BSAB escalation procedure</a></p>	<p>The Police's Prevent Team can be contacted: Telephone <b>0117 945 5539</b>, or dial <b>101</b> (and ask for the 'Prevent Team' and explain you are calling about extremism or radicalisation)</p> <p>Email <b>channelsw@avonandsomerset.pnn.police.uk</b></p> <p>Always dial <b>999</b> in an <b>emergency</b></p>

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<h2>Referral</h2>	<p>If an adult is in immediate mental health crisis and at risk to self or others call 999</p> <p><a href="#">Crisis service</a> - offers a telephone line to support people in mental health crisis and professionals and others who are supporting people in mental health crisis. This line is open 24 hours a day, every day. Urgent calls to <b>0300 5550334</b></p> <p>Non-urgent referral to Mental Health Services - <a href="#">Bristol Mental Health</a></p>	<p>Care Direct First Response (if a child/ren involved) Police Support Services including voluntary services IDVA <a href="#">MARAC</a></p>	<p>Trained local authority assessor. Assessment process start as soon as the local authority starts to collect information</p> <p><a href="#">REFER VIA CARE DIRECT WEBFORM</a></p>	<p><a href="#">SAFEGUARDING ADULTS REFERRAL WEBFORM</a></p> <p>Out of hours the Emergency Duty Team is available on Tel 01454 615 165 for both adult and children safeguarding issues.</p> <p>If child is at risk that is linked to the adult safeguarding needs refer to First Response Tel 0117 903 6444</p> <p>If doesn't meet threshold consider speaking to agencies commissioning or giving care, refer to other support services including voluntary, provide self-help information</p>	
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